



PRESS RELEASE - 25/11/09

The Riviera International Conference Centre wins Silver.

The Riviera International Conference Centre has been awarded Silver for the South West Tourism Excellence Awards 2009/2010, in the Business Tourism Award category.

The aim of the awards which took place on November 23 at Saunton Sands Hotel, Devon was to promote and reward the leading businesses and individuals in the tourism industry.

All entrants needed to demonstrate outstanding levels of customer service, plus exemplary facilities, along with a commitment to sustainability, recycling and the environment as well as being accessible to all. This has enabled businesses to showcase their quality not just to the media and customers, but also to build morale amongst staff and gain recognition throughout the community.

“It is excellent to receive recognition not only for our green policy but also for the great deal of investment we put into our staff training to continuously improve the quality of our customer care,” says Barry Cole, Managing Director of the Centre. We are particularly proud to receive this award during these economic times and this proves that there are opportunities for growth in the Bay despite the recession.”

SS Great Britain in Bristol won the Gold Award and will now go through to Visit England's, National Enjoy England Awards for Excellence 2010, where a staggering seven South West businesses received nationwide recognition in April 2009, making the South West the overall winning region.

For related enquiries please contact sjames@ricc.co.uk or **01803 206326**

Pictured:

With Photo: Business Awards from L to R: Nick Blackhurst, Bay Brasserie Supervisor, Yvonne Blackhurst Assistant Functions Manager, Nyron Connor, Junior Chef de partie, Lee Evans, Maintenance Dept. Steve Pask, Sous Chef, Viki Thompson, Conference & Events Coordinator, Debbie O'Brien, Food and Beverage Shift Leader, at the front Barry Cole Managing Director.

About Us

The Riviera International Conference Centre is Torquay's purpose built conference and exhibition centre. Built in 1989, the building has played host to many large national conferences attracting delegates from all parts of the UK and Europe.

Conference Torquay is the bays own dedicated conference bureau responsible for the promotion of the RICC and all aspects of conferencing on the English Riviera, including its top business hotels and attractions.

www.ricc.co.uk - www.conferencetorquay.co.uk

South West Tourism is the official regional tourist board, working with partners to stimulate and manage the development of tourism in; Bath, Bristol, Bournemouth/Poole, Cornwall and the Isles of Scilly, Devon, Dorset, Somerset, Cotswolds & Forest of Dean and Wiltshire, in line with the regional tourism strategy.

South West Tourism is an independent body for tourism in the region with a board of directors drawn from predominately the private sector and partners, and is funded by the South West RDA and European commission funds.

www.swtourism.org.uk

The Enjoy England Awards for Excellence celebrate the best of English tourism. Run by VisitEngland in conjunction with England's regions, they promote healthy industry competition and high standards, helping to ensure England's place as a world-class destination.